

# A Roadmap for Home Health: Accelerating Best Practices in BC

DAY ONE: Monday June 11		
Continental breakfast available	8:00 am	
Welcome and introductions: <ul style="list-style-type: none"> <li>Marc Pelletier, CEO, IHSTS and Pat Evans, Facilitator</li> </ul>	8:30 am	
Setting the Scene <ul style="list-style-type: none"> <li>Marc Pelletier, CEO, IHSTS</li> </ul>		
<ul style="list-style-type: none"> <li>Nadine Henningsen, CEO, Canadian Home Care Association</li> </ul>		
<ul style="list-style-type: none"> <li>Kathy Chouinor, Strategic Advisor, Primary &amp; Community Care, BC Ministry of Health</li> </ul>		
Nutrition break	10:15 am	
<b>Phase A: <i>Primary Prevention &amp; Community Capacity</i></b>		
<i>Considerations:</i> <ul style="list-style-type: none"> <li><i>Community capacity and resilience</i></li> <li><i>Health human resource planning</i></li> <li><i>'Upstream' preventative strategies</i></li> </ul>	Speakers: <ul style="list-style-type: none"> <li>Heather Cook, Director, Systemic Reviews and Research, Office of the Seniors Advocate</li> <li>Annette Garm, Executive Lead, Community Actions and Resources Empowering Seniors (CARES), Fraser Health</li> </ul>	
Phase A – Table discussions and debrief		
Lunch break	12:30 noon	
Welcome back, table introductions round two	1:15 pm	
<b>Phase B: <i>System Entry &amp; Navigation</i></b>		
<i>Considerations:</i> <ul style="list-style-type: none"> <li><i>Understanding needs and strengths of clients and caregivers</i></li> <li><i>Engagement and conversation strategies that support shared decision-making with clients and caregivers</i></li> <li><i>Measuring and reporting</i></li> </ul>		Speakers: <ul style="list-style-type: none"> <li>Maria Howard, CEO, Alzheimer Society of B.C.</li> <li>Barb McLean, Executive Director, Family Caregivers of British Columbia</li> </ul>
Phase B: Table discussions and debrief		
Nutrition break	3:25 pm	
<b>Reflections on Day 1</b>		
Reviewing the graphic record so far – emerging concepts	3:45 pm	
Plenary discussion		
<b>Preview day two, prize draw and closing remarks</b>		
Evaluation and adjourn	4:30 pm	

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DAY TWO: Tuesday June 12	
Continental breakfast available	8:30 am
Welcome back, table introductions round three	9:00 am
Recap and observations from yesterday	
<b>Phase C: <i>Intake &amp; Assessment</i></b>	
<p><i>Considerations:</i></p> <ul style="list-style-type: none"> <li>• <i>Optimizing system resources</i></li> <li>• <i>Seamless navigation across services and organizations</i></li> <li>• <i>Partnerships between home care, primary care and acute care</i></li> <li>• <i>Measuring and reporting</i></li> </ul>	<p><b>Speakers:</b></p> <ul style="list-style-type: none"> <li>• Kim Nuernberger, Program Consultant, Analytics and Special Projects, Canadian Institute for Health Information</li> <li>• Catherine Barnardo, Director, Clinical Operations, Community Services, Surrey, Fraser Health</li> </ul>
Nutrition break	10:25 am
Phase C table discussions and debrief	10:40 am
Priorities for action: Table discussions and debrief	
Lunch break	12:30 noon
Welcome back, table introductions round four	1:15 pm
<b>Phase D: <i>Care Planning &amp; Delivery</i></b>	
<p><i>Considerations:</i></p> <ul style="list-style-type: none"> <li>• <i>Equitable, consistent access to appropriate care</i></li> <li>• <i>Effective care in urban and rural (remote) settings</i></li> <li>• <i>Role of technology in care planning and delivery</i></li> <li>• <i>Measuring and reporting</i></li> </ul>	<p><b>Speakers</b></p> <ul style="list-style-type: none"> <li>• Deborah Luciak, Clinical Project Lead, Integrated Primary and Community Care, Fraser Health</li> <li>• Brendan Byrne, Chief Innovation Officer, Telus Health</li> </ul>
Phase D: Table discussions and round robin debrief	
Nutrition break	3:15 pm
Synthesis: emerging opportunities	
Plenary discussion: final reflections	
Next steps, prize draw and closing remarks	
Evaluation and adjourn	4:30 pm